

# PETRA

## PRE-OWNED VEHICLE PROTECTION PLAN/LIMITED WARRANTY P/N 9900G6

### Petra Automotive Products Pre-Owned Vehicle Protection Plan/Limited Warranty:

This Pre-owned Vehicle Protection Plan / Limited Warranty (the "Plan") is between Petra Automotive Products, Inc. and you, the purchaser of the vehicle serviced with the Petra Automotive Product(s) identified below.

Petra Automotive Products, through its authorized claims administrator and/or insurance company, will repair or replace certain specified vehicle components that fail because the Petra Automotive Products (the "Petra Automotive Products" or "Products") identified below did not ultimately prevent a fluid system failure as designed:

#### Gasoline Kit: P/N 9900G6

This Plan does not extend or become part of any other warranty on your vehicle, and takes effect only after the original manufacturer's warranty and/or extended warranty for your vehicle expire; however, this Plan covers the deductible due under the original manufacturer's warranty or extended warranty.

### Terms & Conditions:

This program is subject to the terms and conditions listed below.

- For each Petra Automotive Product listed above, this Plan takes effect 500 miles after the Product is first used to service your vehicle and expires 6,000 miles after the Product is first used to service vehicle.
- The Product must first be used to service your vehicle before the vehicle's odometer reaches 120,000 miles/193,000 kilometers.
- The maximum benefit provided under the Plan is \$2,500 USD. You will be responsible for payment of any amount in excess of the maximum benefit to repair, replace the specified components and/or any diagnosis fees. Petra Automotive Products does not cover any diagnosis fees.

- Payment under this Warranty is limited to the reasonable cost of replacement parts of like kind and quality, and the labor time necessary to make repairs or to replace any irreparably damaged parts as allocated by the Mitchell Flat Rate Guide or other industry accepted flat rate guide, multiplied by the commercial repair shop's hourly labor rate. You will be responsible for payment of any amount in excess of the maximum benefit to repair or replace the specified components.
- Your vehicle must be serviced in accordance with the original equipment manufacturer's recommendations.
- You must retain all receipts evidencing all services performed with the Product, with the applicable part numbers on the receipt.
- If the vehicle is used for towing, it must be equipped with a factory installed tow package and must not be used to tow cargo weighing more than the manufacturer's specifications recommend.
- This Plan only covers legally registered vehicles, passenger cars, vans, SUVs, and pickup trucks with a gross vehicle weight of 9,500 pounds/4,300 kg or less.

### The Plan is limited to the following specified components:

**Engine:** Internally lubricated components including: pistons & Rings, Wrist Pins & Busing, Rods and Rod Bearings, Intake Valves & Guides, Cylinder Liners or Bores, Rocker Arms & Pivots, Distributor Drive Gear, Cam Shafts & Bearings, Push Rods, Crankshafts & Bearings, Timing Gear, Chain, or Sprockets, Valve Lifters, Oil Pump.

**Fuel:** Fuel Injectors & Intake Valves (limited to malfunctions due to deposits or a lubrication failure resulting in pindle scoring/wear).

**Cooling System:** Heater Core, Water Pump, Freeze Plugs and Radiator. (Must use coolant that meets vehicle manufacturer's specifications.)

**CVT Transmission System:** Internally lubricated components including: Gears, bearings, shafts, clutches, torque converter, and pump. Transmission Housing or Case only when damaged by an internally lubricated part covered under this plan. (Proper fluids meeting vehicle manufacturer's specifications must be used.)

**Brake System:** Covers the lubricated parts, which include the Master Cylinder, Pump, Valve and Brake Calipers.

### Exclusions:

This Plan does not cover the Products when used on the following vehicles:

- Vehicles that have been modified for or used in competition;
- Agricultural use vehicles, taxis, buses, limousines, law enforcement vehicles, motorcycles, motor homes, delivery vehicles, construction vehicles, racing vehicles, and vehicles with salvaged, washed, branded, or junk titles;
- Vehicles with an odometer that has been changed or altered, or an odometer that has ceased to function;
- Vehicles with more than two axles;
- Vehicles maintained by in-house repair or maintenance facilities;

This plan does not cover components that fail electrically (e.g., fuel injectors, solenoids, sensors, etc.) or where an electrical failure causes other normally covered components to fail. It also does not cover mechanical or metallurgical failures (e.g., head gaskets, heads, engine block).

This Plan does not cover claims resulting from collision, fire, theft, vandalism, contamination of fluids, acts of God, war, misuse, abuse, riot, freezing, negligence, or lack of normal maintenance required by the vehicle manufacturer.

This Plan does not cover repair or replacement necessitated by condition(s) or damage to system components which existed prior to the use of the Product. Petra Automotive Products has the right to perform an independent parts analysis through it or its administrator to determine the existence of such pre-existing condition(s) or damage.

This Plan does not cover damage caused by operation of the vehicle during a system failure.

This Plan does not cover rental vehicle cost incurred during repair or replacement of a covered component

This Plan does not cover failure of a covered component that is a direct result of a mechanical or structural flaw that the manufacturer acknowledges through any means, such as public recalls or factory service bulletins, or that the manufacturer will repair at its expense.

This Plan does not cover storage fees and diagnosis.

This Plan does not cover Products used on vehicles operated outside the United States, Canada and Puerto Rico. The Plan does not cover incidental or consequential damages. Some states do not allow the exclusion or limitation of incidental or consequential damages, so this exclusion may not apply to you.

### Claims & Repair Procedures:

In the event of a claim, you must notify Petra Automotive Products Claims Administrator prior to having any repairs made by going to:

<https://petraautoproducs.wufoo.com/forms/petra-product-warranty> to submit your claim and await approval.

### You must provide the following documentation:

1. All service repair orders showing the vehicle was serviced as required under the terms and conditions of this Plan. Petra Automotive Product part numbers must be indicated on the repair order.
2. A complete statement of damage and an estimated repair cost statement from a repair facility approved by the Petra Automotive Product Claims Administrator.
3. A notarized vehicle purchase date verification.
4. A copy of your signed sales contract with the dealer.
5. If required, you may be instructed to ship the damaged parts, as well as a sample of the fluid involved to further assess the claim.

**Claims will be automatically denied and closed if Petra requests additional information to evaluate a claim and does not receive the information, or receives incomplete information, within 30-days of request. Additionally, if a customer rejects a claim settlement offered and consistent with policy terms and conditions, the claim will be considered permanently closed and settlement denied.**

This Pre-owned Vehicle Protection Plan / Limited Warranty is not transferable and shall terminate upon change of vehicle ownership. Any dispute arising under the terms of this Plan shall be resolved by binding arbitration in the State of Texas pursuant to the Commercial Arbitration Rules of the American Arbitration Association and FTC Dispute Resolution Rule. The terms of this Plan may not be modified. This Plan gives you specific legal rights, and you may also have other rights which vary from State to State.