

PETRA

PRE-OWNED VEHICLE PROTECTION PLAN/LIMITED WARRANTY P/N 9900G/9900D

Petra Automotive Products Pre-Owned Vehicle Protection Plan/Limited Warranty:

This product warranty plan does not extend the manufacturer's warranty or extended warranty for any covered vehicle. This plan does not in any way become a part of another warranty, whether from the manufacturer or otherwise. This plan takes effect only after the original manufacturer's warranty or any extended warranty expires; however, this plan may cover the deductible due under the manufacturer's warranty or extended warranty, subject to the terms and conditions contained herein. The Petra Automotive Products Pre-owned Vehicle Protection Plan has a 500 mile waiting period after the initial qualifying service.

Petra Automotive Products, Inc., through its authorized claims administrator and/or insurance company, agrees to repair or replace parts of the following components as stated herein if said components were serviced with Petra Automotive Products, Inc. products as follows:

Gasoline Kit: Part Number 9900G

Diesel Kit: Part Number 9900D

Terms & Conditions:

This program is subject to the terms and conditions listed below.

- The first qualifying service must be performed at or prior to 120,000 miles / 193,000 kilometers as shown on the unaltered odometer of a qualifying vehicle, serviced by a qualified technician at a qualified dealer. The warranty takes effect 500 miles after the qualifying service is performed. The maximum benefit provided for vehicles qualifying under the Petra Preowned Vehicle Protection Plan is limited to \$1,500.00 USD. Petra Automotive Products does not cover any diagnosis fees.
- This warranty plan will expire 4,000 miles after the initial service by a qualified technician at a qualified dealer using qualified Petra Automotive Products (the "Petra Automotive Products" or "Products"):

The Petra Pre-owned Vehicle Protection Plan shall be limited to the following specified components:

Engine: Internally lubricated components including: Pistons & Rings, Wrist Pins & Busing, Rods and Rod Bearings, Intake Valves & Guides, Cylinder Liners or Bores, Rocker Arms & Pivots, Distributor Drive Gear, Cam Shafts & Bearings, Push Rods, Crankshafts & Bearings, Timing Gear, Chain, or Sprockets, Valve Lifters, Oil Pump.

Fuel: Fuel Injectors & Intake Valves (limited to malfunctions due to deposits or a lubrication failure resulting in pindle scoring/wear).

Cooling System: Heater Core, Water Pump, Freeze Plugs and Radiator. (Must use coolant that meets vehicle manufacturer's specifications.)

Automatic Transmission System: Internally lubricated components including: Gears, bearings, shafts, clutches, torque converter, and pump. Transmission Housing or Case only when damaged by an internally lubricated part covered under this plan. (Proper fluids meeting vehicle manufacturer's specification must be used.)

Power Steering System: Covers the lubricated parts contained within the Power Steering Gearbox or Rack and Power Steering Pump.

Miscellaneous Terms:

- Oil or lubricants must be changed by a qualified technician at a qualified dealer.
- The vehicle customer/or selling dealer must retain all receipts evidencing covered services performed with "Petra Automotive Products" or "Products" and Petra part numbers on the receipt.
- If the vehicle is used for towing, it must be equipped with a factory installed tow package and must not be used to tow cargo weighing more than the manufacturer's specifications recommend.
- This protection plan only covers legally registered vehicles, passenger cars, vans, SUVs, and pickup trucks with a GVW of 9,500 pounds/4,300 kg or less.
- Payment of claims under this plan is limited to the labor time neces-

sary to make repairs or to replace any irreparably damaged parts allocated by the Mitchell Flat Rate Guide or other industry accepted flat rate guide at the repair shop's posted hourly rate, along with the reasonable cost to replace parts of like kind and quality.

Exclusions:

The following vehicles are excluded from this plan and are not covered under the Petra Pre-owned Vehicle Protection Plan:

- Vehicles that have been modified for or used in competition;
- Agricultural use vehicles, taxis, buses, limousines, law enforcement vehicles, motorcycles, motor homes, delivery vehicles, construction vehicles, racing vehicles, and vehicles with salvaged, washed, branded, or junk titles;
- Vehicles with an odometer that has been changed or altered, or an odometer that has ceased to function, are excluded from this plan;
- Vehicles with more than two axles;
- Vehicles maintained by in-house repair or maintenance facilities;
- Vehicles with CVT Transmissions.

This plan does not cover components that fail electrically (e.g., fuel injectors, solenoids, sensors, etc.) or where an electrical failure causes other normally covered components to fail. It also does not cover mechanical or metallurgical failures (e.g., head gaskets, heads, engine block).

This warranty plan does not cover claims resulting from collision, fire, theft, vandalism, contamination of fluids, acts of God, war, misuse, abuse, riot, freezing, negligence, or lack of normal maintenance required by the vehicle manufacturer.

Pre-existing conditions and/or damage to system components prior to the service are excluded and may be verified through independent parts analysis by Petra Automotive Products or its administrator.

Vehicle damage caused by operation during a system failure is excluded from the plan. Rental vehicle cost incurred during repair of a covered component is not covered by this plan.

Failure of a covered component that is a direct result of a mechanical or structural flaw that the manufacturer acknowledges through any means, such as public recalls or factory service bulletins, or that the manufacturer will repair at its expense is not covered by this plan.

Storage fees and diagnosis are not covered by this plan.

To keep this plan in effect, you must furnish all receipts and repair orders for maintenance and services required by this plan. Failure to

furnish all necessary records will render coverage under this plan null and void.

Claims & Repair Procedures:

In the event of a claim, you must notify Petra Automotive Products Claims Administrator prior to having any repairs made by going to:

<https://petraautoproducs.wufoo.com/forms/petra-product-warranty>
to submit your claim and await approval.

You must provide the following documentation:

1. All service repair orders showing the vehicle was serviced as required under the terms and conditions of this Plan. Petra Automotive Product part numbers must be indicated on the repair order.
2. A complete statement of damage and an estimated repair cost statement from a repair facility approved by the Petra Automotive Product Claims Administrator.
3. A notarized vehicle purchase date verification.
4. A copy of your signed sales contract with the dealer.
5. If required, you may be instructed to ship the damaged parts, as well as a sample of the fluid involved to further assess the claim.

Claims will be automatically denied and closed if Petra requests additional information to evaluate a claim and does not receive the information, or receives incomplete information, within 30-days of request. Additionally, if a customer rejects a claim settlement offered and consistent with policy terms and conditions, the claim will be considered permanently closed and settlement denied.

This Pre-owned Vehicle Protection Plan / Limited Warranty is not transferable and shall terminate upon change of vehicle ownership. Any dispute arising under the terms of this Plan shall be resolved by binding arbitration in the State of Texas pursuant to the Commercial Arbitration Rules of the American Arbitration Association and FTC Dispute Resolution Rule. The terms of this Plan may not be modified. This Plan gives you specific legal rights, and you may also have other rights which vary from State to State.